

12 June 2013

**PRODUCT WITHDRAWAL NOTIFICATION**  
**Over and Back OSLO Dinnerware Set, Item Number 253427**

Dear Valued Member,

Our records indicate that you recently made a purchase of the item pictured below.



Please be advised that this product is being voluntarily withdrawn by Costco Wholesale Australia Pty Ltd, because it was identified that a very small portion of the mugs may crack when hot water is added.

There have been no reports of anyone being injured. The voluntary withdrawal is a precautionary measure as there can be no compromise when it comes to product quality or the health and safety of our consumers.

In keeping with this action, you may return the product to your nearest Costco store for a full refund should you choose.

More information on this withdrawal can be accessed via Costco Australia's website  
<http://www.costco.com.au/recalls>

Thank you for shopping with us.

Yours sincerely



**Rick Woods**  
General Merchandise Manager  
Costco Wholesale Australia