



Costco Wholesale Australia
ABN 57 104 012 893
17-21 Parramatta Road
Lidcombe NSW 2141
www.costco.com.au
Telephone: 61 2 9469 7999

8th September 2015

Subject: Change of service centre/ warranty claim address for item 140415 Huntkey Powerboard 8 Way surge protector

Dear Member,

Your Costco membership record shows that you have recently purchased item number **140415 Huntkey Powerboard 8 Way surge protector (Model SAC804)**.



Costco Wholesale Australia wishes to advise that the service centre / warranty claim provided with the packaging was incorrect and should be per the below:

Powerhousepc Australia Pty Ltd
No. 81 Carnarvon St
Silverwater NSW 2128
Sydney Australia
Tel: 61-2-9648 6268
Fax: 61-2-9648 6269
Email: service@powerhousepc.com.au

Please find a copy of the warranty statement attached for your reference.

Please note there is no quality or safety issue with the product.

Thank you for shopping with us and we sincerely apologise for any inconvenience caused.

Sincerely,

Dev Balendran
Assistant General Merchandise Manager - Hardlines



Powerhousepc Australia Warranty Policy

The product is guaranteed to be free from defects for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care will be repaired or replaced at our discretion, solely at our option with no charge for parts and labour. The cost if any of shipping to our facility shall be borne solely by the purchaser.

What your warranty does not cover:

- 1-----Acts of nature, such as fire, static discharge
- 2-----Damage from unauthorized repair, alteration or accident
- 3-----Damage from misuse or neglect
- 4-----A unit that has been modified or incorporated into other products or is used for
Institutional or other commercial purposes
- 5-----Loss of customer's software, firmware, information or memory card
- 6-----Improper handling or installation

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

To claim your warranty, please first contact with where you purchased from.
Alternatively please contact our

Product & Technical support:

Powerhousepc Australia Pty Ltd
81 Carnarvon street
Silverwater NSW 2128
Tel: 612-96486268 Fax: 612-96486269