



Costco Wholesale Australia

ABN 57 104 012 893
17-21 Parramatta Road
Lidcombe NSW 2141
www.costco.com.au
Telephone: 61 2 9469 7999

23rd June 2016

Advice: Voluntary Recall Item # 612848 Hammer Head Pro Sled

Dear Costco Member,

Our records state that you purchased the above said item between February 2014 and January 2015 from Costco Wholesale Australia.

Costco is dedicated to providing products of outstanding quality and value, and as part of our constant efforts to ensure ongoing customer satisfaction and highest safety standards, on the advice of our supplier, we have decided to issue a voluntary recall due to a fault found in the product. This fault accounts for less than 1% of the products sold and no incidents/injuries have so far been reported.

Costco Wholesale Australia imported Hammer head Pro Sled from Kwik Tek Pty Ltd.

Kwik Tek has advised that there is possibility that the front handle bar assembly could break, posing a crash hazard while in use. Consumers should immediately stop using the sled and return it to their nearest Costco for a full refund as soon as convenient.

The voluntary recall only relates to units purchased between February 2014 and January 2015 from Costco wholesale Australia.



For further information please call Costco Wholesale on 02 9469 7999 ext. 819/962/856 Monday to Friday 8am - 5pm AEST/AEDT.

We have sent this notice in the interest of your continued satisfaction with Costco products and we sincerely regret any inconvenience that this requirement may cause you.

Sincerely,

Dev Balendran
Assistant General Merchandise Manager - Hardlines