

30 November 2011

PRODUCT WITHDRAWAL NOTIFICATION
Grapefruit and Vanilla Spa Set – Item number 20111

Dear Valued Member,

Our records indicate that you recently made a purchase of the **Grapefruit and Vanilla Spa Set – Item number 20111** pictured below.



Please be advised that this product is being voluntarily withdrawn by Costco Wholesale Australia Pty Ltd, due to the poor quality of the packaging within this batch.

The voluntary withdrawal is a quality assurance measure as there can be no compromise when it comes to product quality.

In keeping with this action, we ask that you please return the product to your nearest Costco store for a full refund.

More information on this withdrawal can be accessed via Costco Australia's website
<http://www.costco.com.au/Warehouse/RecallNotices.shtml>

Thank you for shopping with us and we sincerely apologise for any inconvenience caused.

Yours sincerely



Rick Woods
General Merchandise Manager
Costco Wholesale Australia